

QUICK GLANCE STATE TELEHEALTH ACTIONS IN RESPONSE TO COVID-19 (April 3 – 5 pm PT)

Please note this document is meant to be a quick overview of certain state actions. Details related to those actions are not captured in this chart and some states did not need to take action during COVID-19 to update their policies (EX: having a pre-COVID-19 policy that already allowed the home to be an eligible originating site). Refer to the official state documents to fully understand the scope and details of the policy. Each item is linked to the appropriate document. This is also a living document. Please check CCHP's website to ensure you have the most recent version.

| STATE | MEDICAID | PAYERS | LICENSING | FQHC/RHC | TELEPHONE | CONSENT | FACILITY FEE | PRESCRIBING/ ESTABLISHING PATIENT-PROVIDER RELATIONSHIP | HOME ELIGIBLE SITE MEDICAID | ALLIED HEALTH PROFESSIONALS |
|-------|--|---|--|--------------------------------------|--|---|---|--|--------------------------------|--|
| AL | Expand coverage, but specific codes to bill | | | | Yes | Form waived but must get verbal consent | Starting 4/1 Medicaid will pay facility fee | | | |
| AK | | | | | | | | | | |
| AZ | Cover all services if covered in Medicaid | Exec Order all payers to expand telehealth coverage & cover if would for in-person. | | | Yes | | | Prohibits regulatory board to require in-person exam before writing prescription | Yes | |
| AR | Medicaid will not require established patient-provider relationship prior to telehealth being used. Will only be for Live video and phone. | | Suspension of need for special Technology-assisted license for Marriage Family Therapy | | Yes | | | Suspend requirement of in-person/LV encounter to establish patient-provider relationship | Yes | |
| CA | | Managed Care health plans must cover telehealth services and at same rate Private plans must cover telehealth services and at same rate Health plans should allow network providers to use telehealth | | | Yes | | | | | |
| CO | What services are covered remain the same as it was pre-COVID-19 but some other expansions made for modality and eligible provider. | Directed to do an outreach and education campaign to enrollees on telehealth. Cover COVID-19-related in-network telehealth at no cost share. | | Billable in Medicaid | Yes and expands to live chat | | | | | Eligible during the emergency. |
| CT | Adds "new patient" E/M Code. Expansion of covered services. | | | | | | | | Yes | |

| STATE | MEDICAID | PAYERS | LICENSING | FQHC/RHC | TELEPHONE | CONSENT | FACILITY FEE | PRESCRIBING/ ESTABLISHING PATIENT-PROVIDER RELATIONSHIP | HOME ELIGIBLE SITE MEDICAID | ALLIED HEALTH PROFESSIONALS |
|-------|--|---|---|----------|--|---|--------------|--|--------------------------------|---|
| DE | Working to remove in-person prior to use of telehealth requirement. Just needs to be DE resident, not need be in DE at the time | | Medicaid working on allowing out-of-state providers to provide services if they hold a license in another jurisdiction. | | Yes | Redefined consent | | | | |
| DC | | | | | | | | | Yes | |
| FL | | | Allow out of state to practice w/o FL license | | Yes | | | | Some | |
| GA | Patient must initiate the service | | | | Yes | Must get verbal consent and note in record. | | | Yes | Eligible in Medicaid. |
| HI | | | | | | | | | | |
| ID | | | | | | | | | | |
| IL | Medicaid policies update | Plans must cover all telehealth services provided by in-network providers | | | Yes and specifically including smartphones For LTC screenings can be done via telephone | | | | Yes | Included in the health plan order |
| IN | Suspend telehealth restrictions and face-to-face requirements Must be live video but not limited to Pre-COVID-19 codes | | | | | | | | Yes | |
| IA | Provide services that would provide in-person through telehealth if medically appropriate | | | | | | | | | |
| KS | | | | | | | | Regulatory boards not to enforce in-person exam requirement when prescribing Out of state providers may provide services w/o KS license if certain conditions met | | |

| STATE | MEDICAID | PAYERS | LICENSING | FQHC/RHC | TELEPHONE | CONSENT | FACILITY FEE | PRESCRIBING/ ESTABLISHING PATIENT-PROVIDER RELATIONSHIP | HOME ELIGIBLE SITE MEDICAID | ALLIED HEALTH PROFESSIONALS |
|-------|--|---|---|---|--|---|--------------|---|--------------------------------|--------------------------------|
| KY | Reminder on the use of telehealth, no significant change from existing policies | | | | Yes, G2010 & G2012 codes – Behavioral Health | | | | | |
| LA | Still must be HIPAA compliant | Must waive any limitations restricting telehealth access to providers included in networks. No prior relationship requirement. | | Allow to bill | Yes, if appropriate and LV is not available | | | | Yes | Yes |
| ME | Services still need to be in real-time | Parity of coverage for telehealth and in-person services and includes phone | | | Yes | Medicaid waiving consent and advance notice requirement | | Will allow telehealth to prescribe controlled substance | Yes | |
| MD | | | | | | | | | Yes | |
| MA | Medically necessary services appropriately provided, and not imposing technology limitations. But see specifics in bulletin. | Managed care plans must cover telehealth as it is covered in FFS as well as certain telephone services. In-network providers must be allowed to deliver services via telehealth | | | Yes | | | | Yes | |
| MI | Specific codes and services reimbursed | | | | Yes | | | | Yes | |
| MN | | | | | | | | | Yes | |
| MS | | | | | | | | | | |
| MO | Waive requirement that there be an established patient-provider relationship | | Medicaid will waive requirement that providers be licensed in MO as long as they are licensed in the state they practice. | RHC may be distant site providers | Yes | | | | Yes | |
| MT | | Health plans agree to cover telehealth | | | Yes | | | | Yes | |
| NE | | | | Virtual Communications with code 0071 | Yes | | | | | |
| NV | No restrictions on the use of telehealth for group therapy | | | | Yes | | | | | |

| STATE | MEDICAID | PAYERS | LICENSING | FQHC/RHC | TELEPHONE | CONSENT | FACILITY FEE | PRESCRIBING/ ESTABLISHING PATIENT-PROVIDER RELATIONSHIP | HOME ELIGIBLE SITE MEDICAID | ALLIED HEALTH PROFESSIONALS |
|-------|---|---|--|--|--|---------|--------------|--|--------------------------------|---|
| NH | Can provide services through all modes of telehealth | Must allow all in-network providers to deliver services via telehealth | | | Yes | | | | Yes | |
| NJ | Modality limitations waived Waive established patient-provider relationship prior to use of telehealth | Payers may not ask for cost sharing for telehealth services. Parity in payment for in-network providers with in-person services. Health plans during a state of emergency must cover telehealth services to same extent as in-person except no cost-sharing. | Expedite licensure of out-of-state providers In state of emergency, relaxing of licensing | Face-to-face requirements for FQHCs waived | Yes | | | | Yes | All health care providers allowed to provide services via telehealth and bill |
| NM | Specific details and codes | Payers must pay the same rate if service took place over telehealth/phone as would have in-person. | | Yes | Yes | | | | Yes | |
| NY | | | | | Yes – Mental Health Yes – Other Medicaid services | | | | | |
| NC | | | | Yes, but billing G0071 | Yes | | | | Yes | |
| ND | Only real time services, but will allow phone | | | | Yes | | | | Yes | |
| OH | Providers allowed to exercise judgment in the use of telehealth and no initial face-to-face require before services rendered | | | Yes – face-to-face requirement waived | | | | | Yes | Yes |
| OK | | | | | Yes | | | | | Yes |
| OR | | | | | Yes | | | | | |
| PA | Expanded coverage of medically necessary services | | | | | | | | | Yes |

| STATE | MEDICAID | PAYERS | LICENSING | FQHC/RHC | TELEPHONE | CONSENT | FACILITY FEE | PRESCRIBING/ ESTABLISHING PATIENT-PROVIDER RELATIONSHIP | HOME ELIGIBLE SITE MEDICAID | ALLIED HEALTH PROFESSIONALS |
|-------|---|--|--|---|---|---------|--------------|--|--------------------------------|--|
| RI | | Must pay in-network providers same rate as in-person and plans must establish reasonable requirements for coverage of these services | | | Yes | | | | Yes | Yes – Plans must allow them to provide services via telehealth |
| SC | | | | | Yes | | | | | |
| SD | | | | | | | | | | |
| TN | | | Temporarily suspend medical licensure requirement | | Yes – For behavioral health | | | | | |
| TX | | | | | Yes | | | | | |
| UT | | | | | | | | | | |
| VT | | | Out-of-state providers with license in another state in good standing may provide services w/o license in VT | Yes | Yes | | | | | Yes |
| VA | Waiving HIPAA requirements | | | | Yes | | | | Yes | |
| WA | | Payment and coverage parity for telehealth service delivered by in-network provider | | | | | | | | |
| WV | Non-emergent E&M visits covered | | | | | | | | | |
| WI | | | | Tribal FQHCs will get PPS | Yes | | | | Yes | |
| WY | | | | | | | | | | |